

Natalie Rushton, Chief Operating Officer



Natalie Rushton brings to the team a unique set of skills and experience spanning seventeen years in the luxury service industry, from The Royal Households of the United Kingdom to Canyon Ranch. During Natalie's fourteen years at Canyon Ranch, seven were spent as the Senior Operations Manager for the international At Sea SpaClub division. Natalie aided in the division's growth from one ship to overseeing 20 operations and over 500 staff members, making Canyon Ranch the second largest competitor in the world.

Natalie has orchestrated and participated in 24 openings of hotel and spa operations - land and sea. She has trained and overseen management and back and front of house teams on service and operational standards covering accounting, information technology systems, front desk, inventory, daily operations, housekeeping, and overall company values. Always looking to be challenged, Natalie migrated to the information technology side of operations, gaining an in depth knowledge of the software systems that drive business.